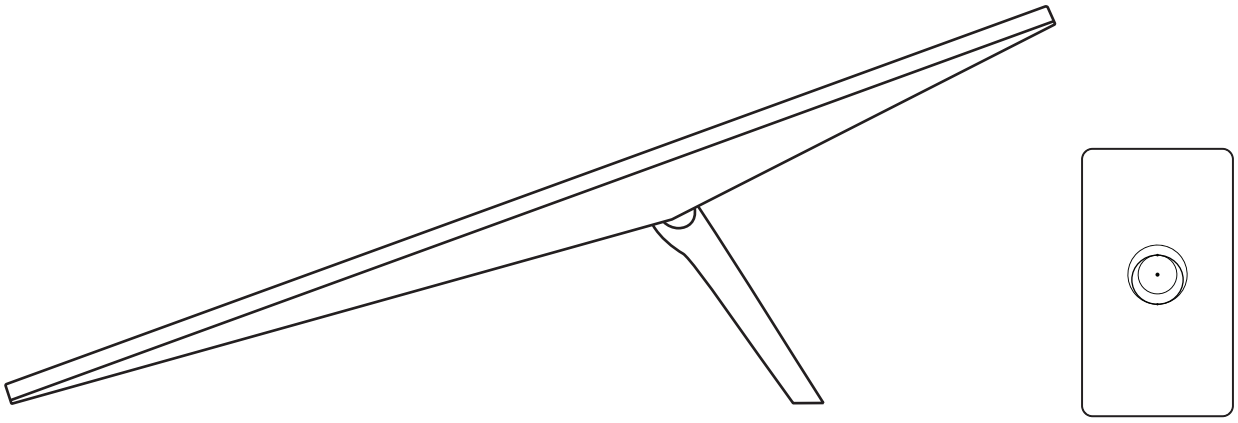
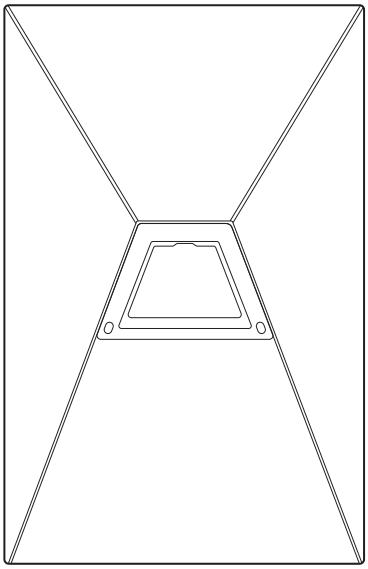
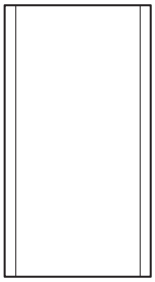


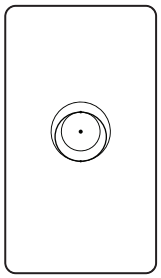
What's In The Box



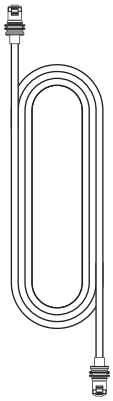
Standard



Power Supply



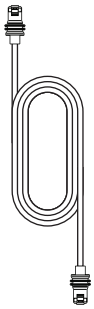
Router 4



Ⓐ

15 m Starlink Cable

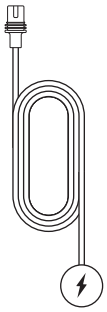
15 m
(49.2 ft)



Ⓑ

2m Starlink Cable

2 m
(6.57 ft)



Ⓒ

AC Power Cable

1.5 m
(4.92 ft)

1 | **Download the Starlink App**

Scan the QR code to download the Starlink App.

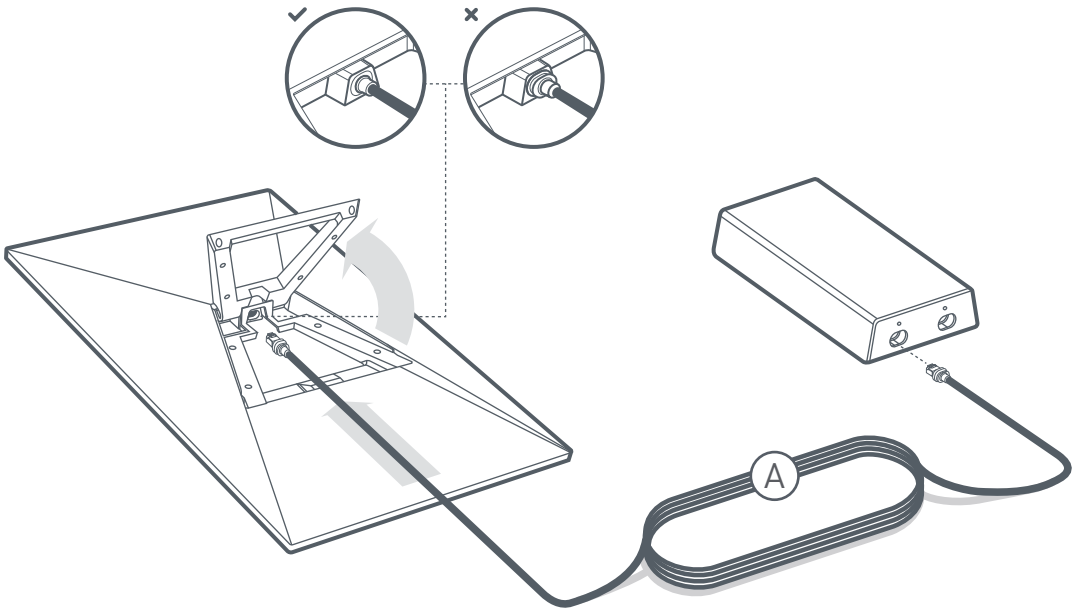
setup.starlink.com

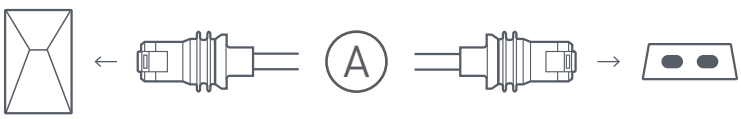


2 | **Install Starlink Cable**

Lift the kickstand and plug one end of cable A into your Starlink with the cable locking feature facing up. Ensure the plug is fully inserted such that the plug face is flush with the surface. Route the other end of cable A to either port on your power supply unit.

To remove cables, pull firmly outward as there is no release tab.

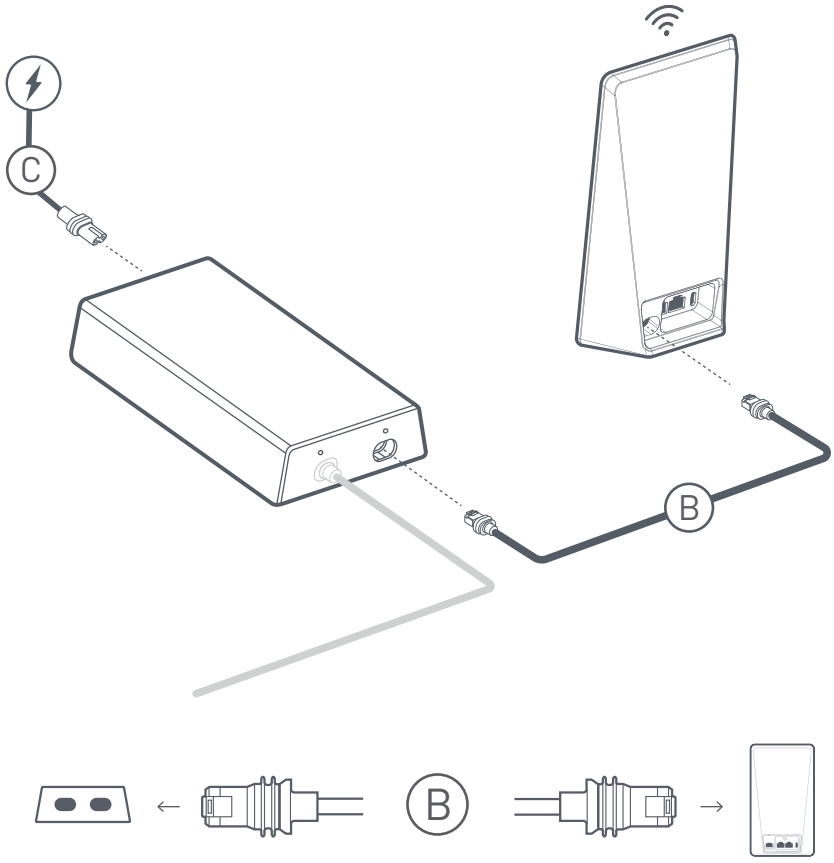




3 | **Install Router Cable & AC Power Cable**

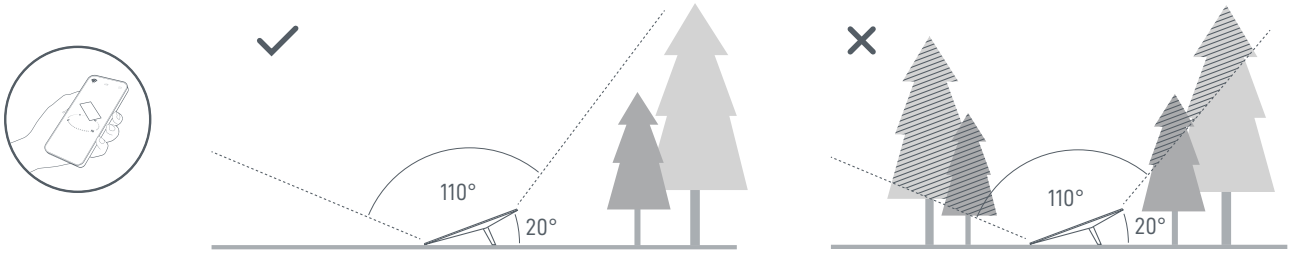
Plug in one end of cable B to the power supply unit. Route the other end of cable B to the StarJ port on the Router 4.

Use cable C to connect the power supply unit to a power outlet.

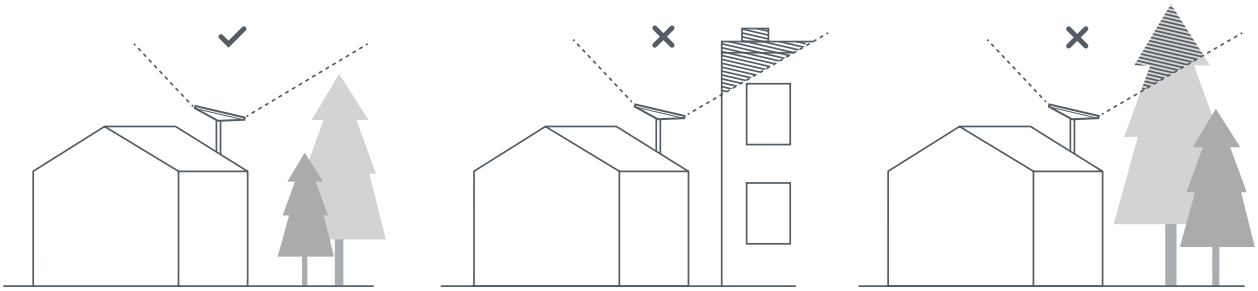


4 | **Find A Clear View of the Sky**

Your Starlink needs a clear view of the sky so it can stay connected with satellites as they move overhead. Objects that obstruct the connection between your Starlink and the satellite, such as a tree branch, pole, or roof, will cause service interruptions. Use the obstruction tool in the App to ensure you have selected a suitable mounting location.

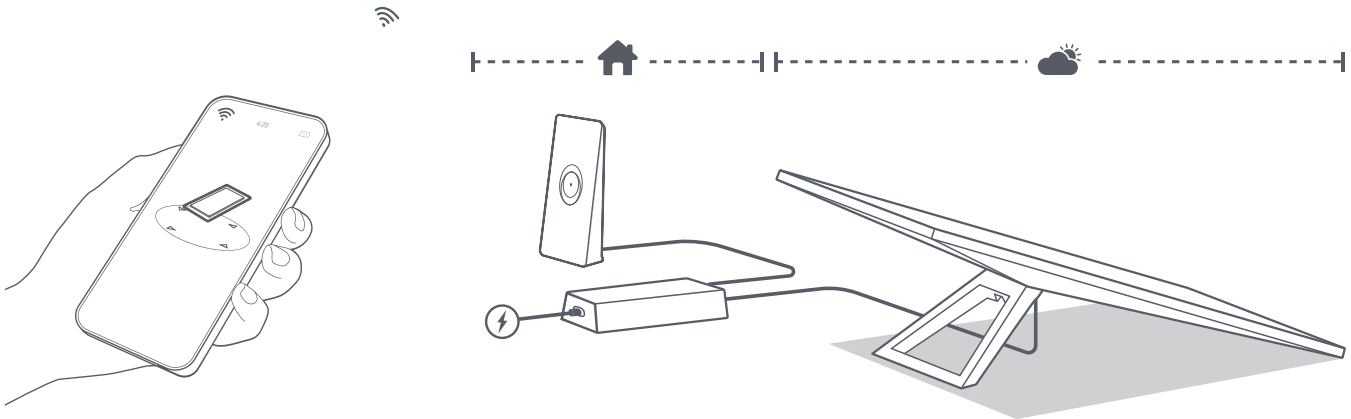


If you could not find a clear field of view from the ground level, consider installing in an elevated location, like a roof, pole, or wall. Additional mounts and accessories are available for purchase on the Starlink Shop.



5 | **Connect and Align Starlink**

Step through the Starlink install process on the Starlink App. Once connected, an alert on the App will show if you need to rotate Starlink to be properly aligned. Click the alert to use the alignment tool.



6 | **Connect to Wi-Fi**

1. On your device, find and connect to the STARLINK network in your Wi-Fi settings.

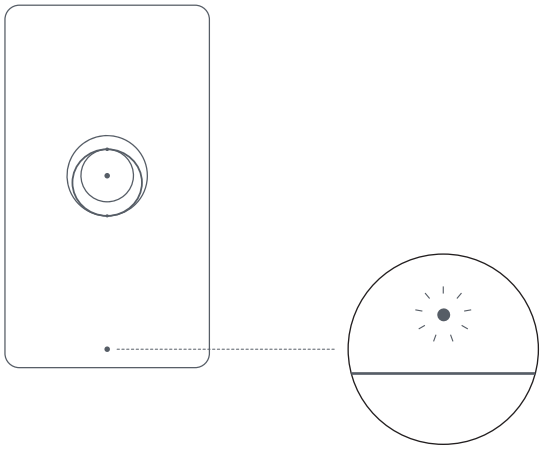


2. Once connected, a browser window will open prompting you to enter a new SSID (Network name) and password. This step is optional but recommended.
3. You are now connected! Open the Starlink App to customize additional settings, check your connection, and more.

Can't Get Online?

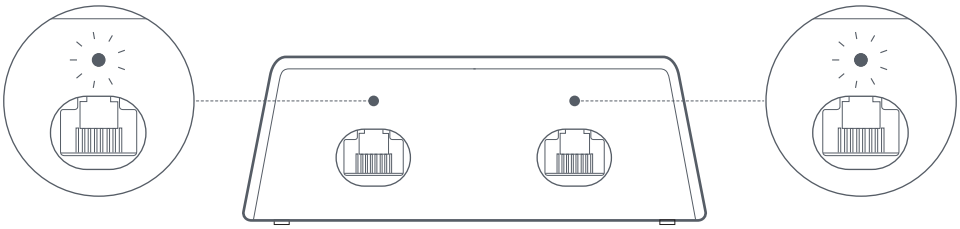
1. Open the Starlink App to check for any alerts, outages, or obstructions.
2. Check the WiFi router light.

Breathing White	Connecting (initial setup or mesh pairing). If it cannot connect within 20 minutes, the light turns solid amber.
Rapid White	Factory reset in progress. Then returns to connecting / searching / solid.
Solid White	Connected to internet. Will turn off after 1 hour.
No Light	No power to router (or connected to internet. Will turn off after 1 hour.)
Blinking Amber	Setup error (needs attention; not a critical hardware failure).
Solid Amber	Offline.
Blinking Red	Critical error. Act now.
Solid Red	Not enough USB-C power.

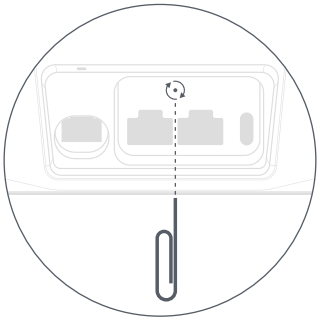


3. Check the power supply light.

Both Off	No power to Dual PoE
Blinking White	PoE Port is ready for SpaceX product
One Off, One White	One PoE Port is delivering power, other port is not
Solid White	Both PoE Port is delivering power to SpaceX products on both ports
Solid Orange	Hardware issue
Blinking Orange	1 Blink = PoE Output current too high 2 Blinks = PoE Output voltage too low 3 Blinks = PoE Output voltage too high
Blink Red	PoE turned off due to high power event like a short-circuit
Solid Red	Power supply is too hot



4. Power cycle the power supply by unplugging from power and then plugging back in. Wait 30 seconds, then reconnect.
5. Power cycle the router by unplugging from power and then plugging back in.
6. Factory reset the router by pushing the reset button with a paper clip.



7. If none of these work, contact Starlink Customer Support in the app or the Support section of **starlink.com**

Using the Extra RJ45 Ports

1. Plug in your own ethernet cable to port 1 or port 2. Connect the other end of your cable to your wired mesh or 3rd party hardware.

