

Commercial name of the offer: Residential

Parameter	Value
Network technology used	Satellite
Minimum connection speed	Not guaranteed
Maximum latency	100 ms (not guaranteed)
Maximum packet loss rate	0.2% (not guaranteed)
Maximum connection speed	Not guaranteed
Normally available speeds	50–150 Mbps Download, 5–25 Mbps Upload (not guaranteed)
Advertised speeds	Up to 150 Mbps Download, up to 25 Mbps Upload (not guaranteed)
IPv4 address type	CGNAT
IPv6 address details	IPv6 available
Quality of Service (QoS) mechanisms	See the Fair Use Policy at www.starlink.com/legal
Service limitations	See the Fair Use Policy at www.starlink.com/legal
Information on third-party modems	Third-party modems are supported. Info here
Antivirus and firewall services	Starlink does not provide antivirus or firewall services.
Technical support	Available via your Starlink account at www.starlink.com or the mobile app.
Consumer remedies	No specific speed or uninterrupted service is guaranteed.
Verify service quality	Through Ne.Me.Sys. App at https://misurainternet.it

Commercial name of the offer: Residential Lite

Parameter	Value
Network technology used	Satellite
Minimum connection speed	Not guaranteed
Maximum latency	100 ms (not guaranteed)
Maximum packet loss rate	0.2% (not guaranteed)
Maximum connection speed	Not guaranteed
Normally available speeds	30–100 Mbps Download, 5–25 Mbps Upload (not guaranteed)
Advertised speeds	Up to 150 Mbps Download, up to 25 Mbps Upload (not guaranteed)
IPv4 address type	CGNAT
IPv6 address details	IPv6 available
Quality of Service (QoS) mechanisms	See the Fair Use Policy at www.starlink.com/legal

Parameter	Value
Service limitations	See the Fair Use Policy at www.starlink.com/legal
Information on third-party modems	Third-party modems are supported. Info here
Antivirus and firewall services	Starlink does not provide antivirus or firewall services.
Technical support	Available via your Starlink account at www.starlink.com or the mobile app.
Consumer remedies	No specific speed or uninterrupted service is guaranteed.
Verify service quality	Through Ne.Me.Sys. App at https://misurainternet.it

Commercial name of the offer: Roaming (10GB, 50GB, Unlimited)

Parameter	Value
Network technology used	Satellite
Minimum connection speed	Not guaranteed
Maximum latency	100 ms (not guaranteed)
Maximum packet loss rate	0.2% (not guaranteed)
Maximum connection speed	Not guaranteed
Normally available speeds	30–100 Mbps Download, 5–25 Mbps Upload (not guaranteed)
Advertised speeds	Up to 150 Mbps Download, up to 25 Mbps Upload (not guaranteed)
IPv4 address type	CGNAT
IPv6 address details	IPv6 available
Quality of Service (QoS) mechanisms	See the Fair Use Policy at www.starlink.com/legal
Service limitations	See the Fair Use Policy at www.starlink.com/legal
Information on third-party modems	Third-party modems are supported. Info here
Antivirus and firewall services	Starlink does not provide antivirus or firewall services.
Technical support	Available via your Starlink account at www.starlink.com or the mobile app.
Consumer remedies	No specific speed or uninterrupted service is guaranteed.
Verify service quality	Through Ne.Me.Sys. App at https://misurainternet.it

Commercial name of the offer: Local Priority (50GB, 500GB, 1TB, 2TB)

Parameter	Value
Network technology used	Satellite
Minimum connection speed	Not guaranteed
Maximum latency	100 ms (not guaranteed)
Maximum packet loss rate	0.2% (not guaranteed)
Maximum connection speed	Not guaranteed
Normally available speeds	50–220 Mbps Download, 10–30 Mbps Upload (not guaranteed)
Advertised speeds	Up to 220 Mbps Download, up to 30 Mbps Upload (not guaranteed)
IPv4 address type	CGNAT, public IP optional
IPv6 address details	IPv6 available
Quality of Service (QoS) mechanisms	See the Fair Use Policy at www.starlink.com/legal
Service limitations	See the Fair Use Policy at www.starlink.com/legal
Information on third-party modems	Third-party modems are supported. Info here
Antivirus and firewall services	Starlink does not provide antivirus or firewall services.
Technical support	Available via your Starlink account at www.starlink.com or the mobile app.
Consumer remedies	Priority connections provide higher speeds relative to the Standard plan. However, Starlink does not guarantee any specific speed.
Verify service quality	Through Ne.Me.Sys. App at https://misurainternet.it

Commercial name of the offer: Global Priority (50GB, 500GB, 1TB, 2TB)

Parameter	Value
Network technology used	Satellite
Minimum connection speed	Not guaranteed
Maximum latency	100 ms (not guaranteed)

Parameter	Value
Maximum packet loss rate	0.2% (not guaranteed)
Maximum connection speed	Not guaranteed
Normally available speeds	50–220 Mbps Download, 10–30 Mbps Upload (not guaranteed)
Advertised speeds	Up to 220 Mbps Download, up to 30 Mbps Upload (not guaranteed)
IPv4 address type	CGNAT, optional public IP
IPv6 address details	IPv6 available
Quality of Service (QoS) mechanisms	See the Fair Use Policy at www.starlink.com/legal
Service limitations	See the Fair Use Policy at www.starlink.com/legal
Information on third-party modems	Third-party modems are supported. Info here
Antivirus and firewall services	Starlink does not provide antivirus or firewall services.
Technical support	Available via your Starlink account at www.starlink.com or the mobile app.
Consumer remedies	Priority connections provide higher speeds relative to the Standard plan. However, Starlink does not guarantee any specific speed.
Verify service quality	Through Ne.Me.Sys. App at https://misurainternet.it